

Report of: Head of City Strategy Architecture & Commissioning

Report to: Chief Digital Officer

Date: 31st July 2017

Subject: City Shared Platform

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Summary of main issues

1. As part of the Essential Services Programme, approval was given to proceed in 2017/18 with the funding of the design and build of the City Shared Platform.
2. The preferred route was that we would use existing contractual arrangements to acquire external services to undertake this work. This preferred route was taken but existing providers were unable to provide the services required.
3. Therefore, the intention now is to conduct a Competitive Procedure with Negotiation procurement to invite the market to bid to undertake this work.

Recommendations

1. The Chief Digital Officer is requested to endorse the approach outlined in this paper and approve a Competitive Procedure with Negotiation to acquire an appropriate supplier.

1 Purpose of this Report

The purpose of this report is to explain the rationale behind inviting the market to tender to design and build the City Shared Platform.

2 Background information

- 2.1 The City (Shared) Strategy Architecture & Commissioning (CSAC) function is working with LCC and other city partners to acquire a common shared platform to serve public services (including health organisations) and potentially 3rd sector organisations across the city. It is expected that this platform will be available for operational service by the end of May 2018.
- 2.2 LCC needs to acquire this scalable capability that will consist of a common set of ICT and Service Management components/standards because parts of its existing core infrastructure are reaching end of life. By sourcing this common shared platform & service capability, this can be used by LCC but also offered to other partners across the city. This will ensure best returns for all parties by establishing a set of generic shared service components based on achieving business outcomes.
- 2.3 There will be two fundamental parts to the shared platform:
- Infrastructure – hardware & software;
 - Business services associated with the shared platform.
- 2.4 It is expected that this platform will be hybrid i.e. will have elements of on premise in an existing LCC data centre (on behalf of the city) and also elements of public cloud. The expectation is that the platform will be mirrored to ensure resilience in a commercially operated data centre to be separately acquired.
- 2.5 The ongoing operation and management of the platform will be led by LCC working with partners.
- 2.6 There will be individual projects required to on-board/migrate organisations on to the platform over time.

3 Main Issues

- 3.1 Following approval of the Essential Services Programme (ESP) for 2017/18, the intention was to use our existing framework contract to acquire a supplier to design and optionally build the City Shared Platform. The three suppliers on the framework were invited to bid for the opportunity. The conclusion was that for a number of reasons, none of the suppliers could be appointed to undertake the work.
- 3.2 The requirement to build the platform still exists and therefore the approach to acquiring a supplier has been re-evaluated and the recommendation is that we invite the market to respond to a procurement opportunity. The nature of the

requirements has determined that the most appropriate procurement option is the Competitive Procedure with Negotiation.

4 Corporate Considerations

4.1 Consultation and Engagement

4.1.1 As part of the ESP programme, the Deputy Chief Executive and the Executive Member for Resources and Strategy were consulted in terms of the requirement for this platform.

4.1.2 The DI Service Leadership Team has been consulted along the way and is supportive of the revised approach to acquiring a supplier.

4.1.3 City partners have been consulted in terms of the requirement and advised of the way forward.

4.2 Equality and Diversity / Cohesion and Integration

4.2.1 There are no issues relevant to Equality and Diversity / Cohesion and Integration with this decision.

4.3 Council policies and Best Council Plan

4.3.1 This delivery of this platform is aligned to the City First strategy and also underpins the delivery of Council policies and the Best Council Plan.

4.4 Resources and Value for Money

4.4.1 This procurement will be competed to help ensure best value.

4.5 Legal Implications, Access to Information and Call In

4.5.2 The ESP programme and expenditure to build this platform (in and amongst other initiatives) has already been approved and was eligible for call in. This decision is to conduct a procurement because existing arrangements/contracts did not deliver the desired outcome.

4.5.3 The procurement of the framework will be conducted in accordance with the Public Contract Regulations 2015.

4.6 Risk Management

4.6.1 The procurement process will be managed as a project alongside the DI Strategic Sourcing Team and will be managed under the Council's standard project management arrangements. This approach will involve our standard approach to risk management.

5 Conclusions

5.1 As part of the 2017/18 ESP programme the design and build of the City Shared Platform using 3rd party resources has already been agreed and approved.

Following the unsuccessful utilisation of the Council's existing contractual arrangements to appoint a supplier, a tendering exercise is now required to appoint a supplier to undertake this work.

6 Recommendations

- 6.1 The Chief Digital Officer is requested to endorse the approach outlined in this report and approve a Competitive Procedure with Negotiation to acquire an appropriate supplier.

7 Background documents¹

- 7.1 None.

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.